



CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

PERFORMANCE IMPROVEMENT

Report by Chief Officer, Health and Social Care

PURPOSE OF REPORT

1. To consider performance against agreed improvement trajectories across a range of nationally-prescribed indicators and to set targets for 2018/19.

COMPETENCE

2. The issues raised in the report are purely procedural.

SUMMARY

3. For the purposes of managing the performance of the IJB, including the delivery of the national health and wellbeing outcomes and the local Strategic Plan, a Performance Framework was agreed in February 2016.
4. The Performance Framework describes the performance management cycle and supports the delivery of plans across all levels of the Health and Social Care Partnership from the strategic level to locality plans.
5. We have reported on performance via a balanced scorecard, which allows us to judge progress against a range of indicators from the national outcomes through to a local level. Against this backdrop, the Scottish Government and COSLA wrote to IJB Chief Officers to indicate that the Ministerial Strategic Group for Health and Community Care (MSG) had agreed that it would be looking to track progress across against the following indicators:
 - unplanned admissions;
 - occupied bed days for unscheduled care;
 - A&E performance;
 - delayed discharges;
 - end of life care; and
 - the balance of spend across institutional and community services.
6. Each IJB was invited to set out local objectives for each of the indicators for 2017/18, and submit these to the MSG by the end of February 2017. The MSG is looking for a quarterly overview on progress across the whole system and wants to better understand developments at a local level. It is not seeking to establish a performance management relationship with local partnerships but does want to know how much progress is being made under integration. Local partnerships are already using a wide range of data to support their commissioning and delivery activity and will continue to operate under the duties in the 2014 Act in respect of public reporting. This process is not intended to duplicate or substitute for that process.
7. The IJB Audit sub-committee has indicated that it would like to assume an oversight role in respect of progress against these indicators but it is also important that the IJB plays a role in setting performance objectives. The attachment at appendix 1 sets out our performance across the year and also points to where we want to set our targets next year.





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8. It is important to ensure that the performance trajectories outlined are built on quality improvement methodologies, are realistic but stretching, connect to the Scottish Government's national objectives as described in the Health and Social Care Delivery Plan¹, and support our strategic plan.
9. Our recommendation is that as a Joint Board we:
 - Look to arrest the year-on-year growth in A&E attendances and maintain our high level of performance on A&E waiting times;
 - Look to make incremental progress in reducing overall admissions, by developing our intermediate care capacity;
 - Consolidate the considerable progress made in 2017/18 on delayed discharge, recognising that there will be new pressures from the closure of the Clisham Ward and given that there are emerging pressures in Uist.
10. If the Joint Board is content with these local targets and the others outlined at Annex 1 we will submit them to the Ministerial Strategy Group.

RECOMMENDATIONS

11. It is recommended that IJB Audit members note and discuss the performance described in graphical form at Annex 1 and agree to the future targets.

Ron Culley
Chief Officer
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¹ <http://www.gov.scot/Resource/0051/00511950.pdf>

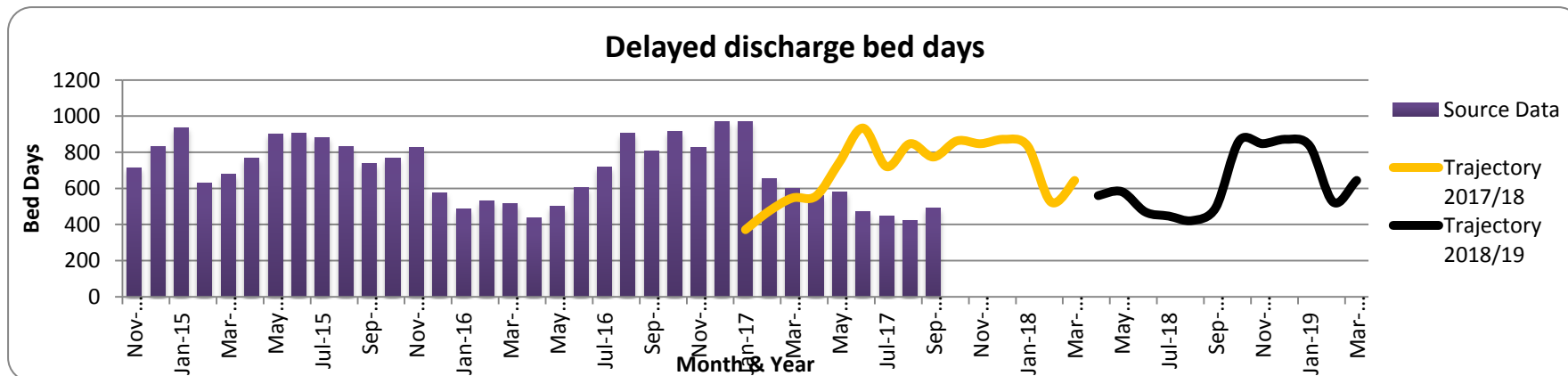
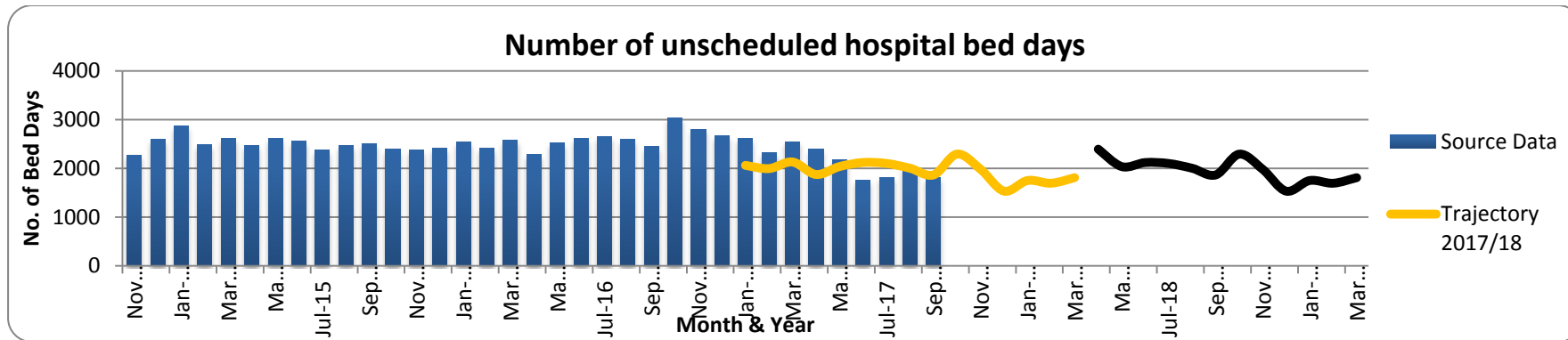




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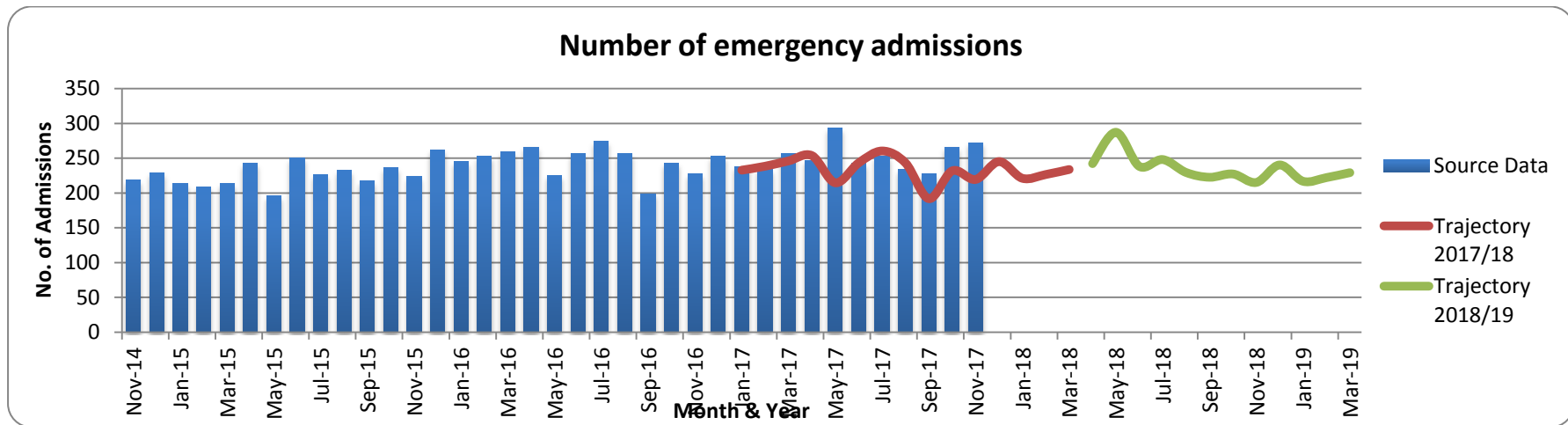
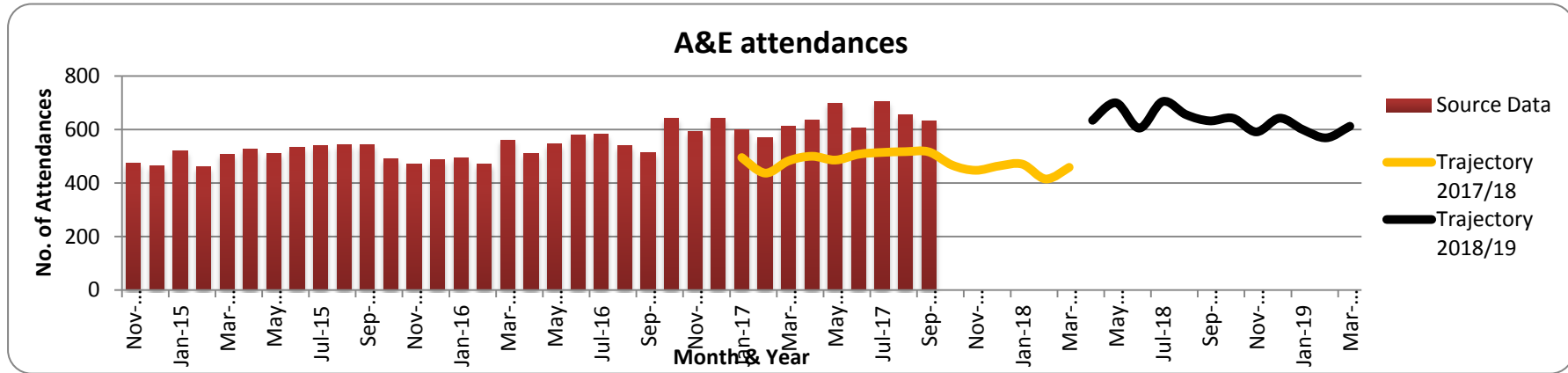
Annex 1 – Performance Targets





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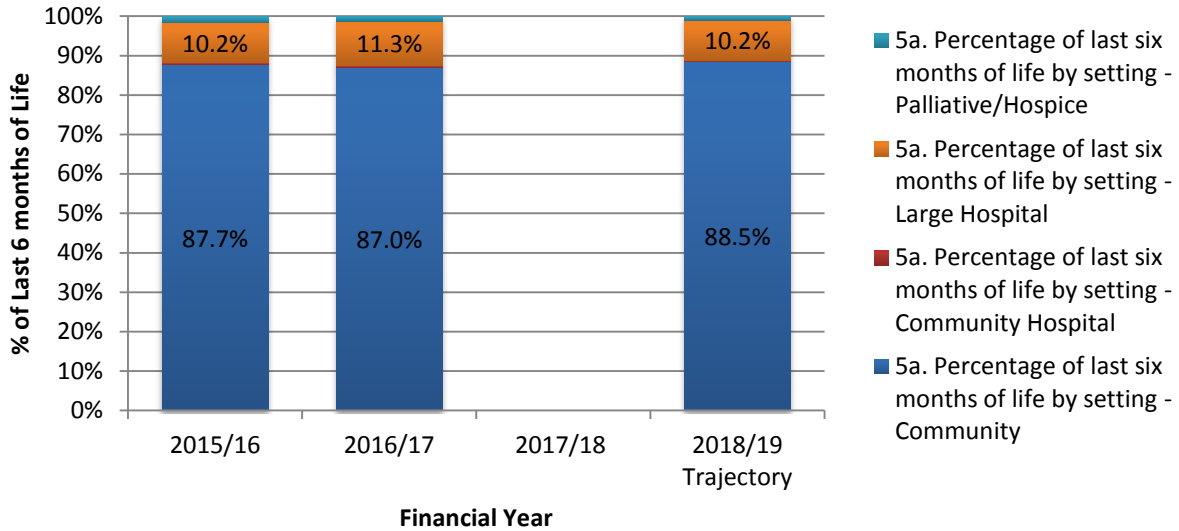




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WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

Last 6 month of Life - % Distribution



Balance of Care - all ages

