



CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

PERFORMANCE REPORT

Report by Chief Officer, Health and Social Care

PURPOSE OF REPORT

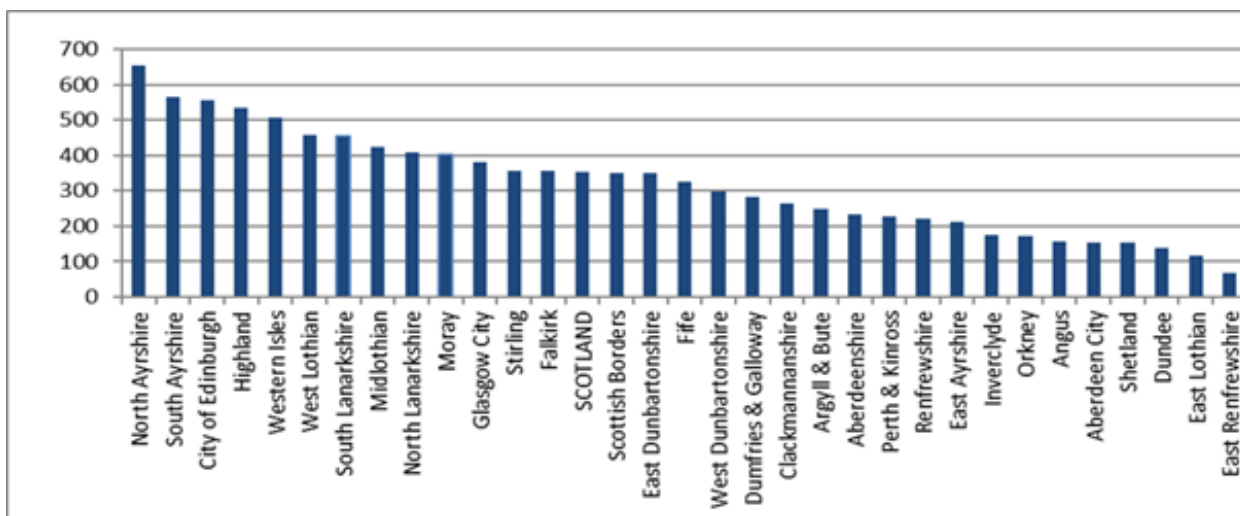
1. To update the IJB on progress against performance objectives.

COMPETENCE

2. The matters arising in the report have no immediate financial, legal or HR implications.

SUMMARY

3. Our system continues to perform moderately against the targets we set. However, there are three trends that our partnership should focus on to ensure improved performance: admission from A&E into the hospital; the associated conversion rate; and delayed discharge performance.
4. In respect of the first trend, our conversion rate from A&E is higher than we would want and higher than other partnership areas. This is concerning as our general trend is to see the likelihood of long term care increasing following hospital admission. Our strategic planning work is designed to 'rewire' this process to reduce 'soft' admissions (because of a lack of community health and social care provision) or low risk admissions (where admission follows from insufficient expertise or risk management). This is part of ongoing reform of our urgent and emergency services. Indeed, we have a proposal in development that will see us build capacity in terms of a new 24/7 urgent care service for Lewis and Harris which will also oversee a Virtual Community Ward. This will enhance our ability to provide complex care in community settings and avoid hospital admission. A presentation on these reforms could be developed for a future IJB meeting if desired.
5. In respect delayed discharges, the performance data evidences improvement over the last three months in particular. Indeed, it is this improvement that has seen us move from being a national outlier to being 'back in the pack' in relation to our management of hospital delays.





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6. Our immediate target was to consistently perform at less than 500 bed days per month, but this has been overtaken by recent events in relation to Coronavirus. We are now seeking to have zero delays by 9th April 2020.

RECOMMENDATION

7. It is recommended that IJB notes the contents of the report.

Ron Culley,
Chief Officer
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Part of the NHS Forth Valley Partnership