



CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

INTERMEDIATE CARE

Report by Chief Officer, Health and Social Care

PURPOSE

1. The Report seeks to provide an update to the Integration Joint Board on the status of the development of Intermediate Care and Reablement services.

COMPETENCE

2. There are no financial or equality considerations at this time. The current risk identified has been the challenge in recruiting sufficient workforce and the competition that could be created for employment within the existing Home Care workforce, leading to a risk of increased vacancies within the Stornoway/Broadbay workforce.

SUMMARY

3. Establishing a specialist, regulated and compliant reablement model of care is nearing completion, with the service receiving registration in early November 2017. The model of care holds a specialist registration operating under the Comhairle's Home Care and Reablement service, which will be regulated by the Care Inspectorate's local inspection framework and also that of the strategic joint inspection framework of Health Care Improvement Scotland and the Care Inspectorate.
4. Discussions with the Regulator took several months to establish an agreed model of care, based on a number of factors. There were differing views held in respect of interpretation of legislation around the usage of Self Directed Support and that of the requirements of building based conditions of registration, which have now been resolved. The standard application process in itself is generally 3-4 months.
5. The service conditions and infrastructure are now entering the final stages of development with recruitment, induction and training being the last piece of work undertaken.

BACKGROUND

6. As previously indicated the model of care will operate a Multi-Disciplinary approach to supporting the rehabilitation of a person at the earliest opportunity in the prevention of unnecessary admission to hospital and supported discharge from hospital. The team will comprise of Physiotherapy, Occupational Therapy and Reablement Workers and will be known as START (Short Term Assessment and Reablement Team). The service will be based and operate from the 2nd floor of the Council Offices at Sandwick Road. The management of the service will be connecting with principal stakeholders over coming weeks in the publicising the service arrangements and explaining the referral, admission and discharge processes.
7. It will operate on two specific areas of reablement approach. The first will be provided within a person's own home within the areas of Stornoway and Broadbay and secondly, to a person unable to remain or return home to undertake a temporary admission to a self-contained studio



CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

flat, at the rear of Dun Berisay Care Home, Balmerino Drive. The latter will be accessible to all Western Isles residents, based upon eligibility and the best local option.

8. The service offered is intensive in nature and targeted from the start to focus on outcomes that promote self-care and independence. The reablement care plan can provide for a person's needs ranging from a few days up to a maximum of 12 weeks. This is the typical target period that is used across Scotland.
9. We are now in the process of recruiting to START to deliver upon the new model of care. We have placed a joint advert to sequence the recruitment, induction and training of this MDT. There are nonetheless recruitment challenges in this area, particularly in relation to physiotherapists and home care staff. Recruitment to the team will be monitored closely. Critically, the service start date is now dependent upon the successful recruitment of staff. It is anticipated that if (as can be the case) a part service is recruited we will operate a reduced service, whilst ongoing recruitment is undertaken.

RECOMMENDATIONS

10. It is recommended that the IJB notes the progress made in relation to the development of intermediate care

Ron Culley
Chief Officer
CÙRAM IS SLÀINTE





COMHAIARLE NAH EILEAN SIAR

NHS
Eileanan Siar
Western Isles