

CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

REDESIGN OF DENTAL SERVICES IN UIST

PURPOSE OF REPORT

1. This paper provides a brief update on activity levels in the Public Dental Service in Uist.

COMPETENCE

2. This information is purely for information and as requested by the IJB at its meeting in December 2018.

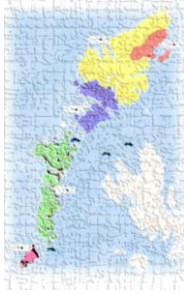
SUMMARY

3. The IJB has deliberated on the redesign of dental services in Uist and has examined a range of options in respect of future service delivery. At its meeting in March 2017, it indicated that its preferred model, which had been selected from a range of options, was a single hub located in the Uist and Barra Hospital but with outreach capability. The IJB further agreed to consult on this proposal.
4. Following consultation, the proposal was put to the IJB in February 2018 to reform dental services in line with the preferred model, which resulted in the recommendations being put to the vote. That vote was tied 4-4, and the IJB's dispute resolution process was consequently triggered.
5. The Chair of the IJB has requested that the first stage of the dispute resolution process conclude by 13th February 2019. It is anticipated that the outcome of that process will be reported at the Board meeting.
6. Meanwhile, the IJB requested further briefing on activity levels during 2018/19.

RECOMMENDATIONS

7. It is recommended that the IJB:
 - a) Notes the activity report;
 - b) Notes that the first stage of the dispute resolution process is scheduled to complete by 13th February.

Ron Culley
Chief Officer, Health and Social Care
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ACTIVITY REPORT

The staff members from the former Lochboisdale clinic are now established in Liniolate Dental Clinic, Benbecula. To measure the impact of this move on demand and activity levels, the Payment Verification (PV) reports have been examined. These are produced quarterly by Practitioner Services, a division of National Services Scotland. The reports provide information on:

- Number of Courses of Treatment (CoT) provided.
- Number of children registered (under 18).
- Number of adults registered (18+).
- Value of dentistry provided (a measure of volume of work completed).

The PV reports for two periods were examined:

Period 1 covers the last 12 months when Lochboisdale Clinic was open (April 2016 until March 2017).

Period 2 covers the 12 months to the end of September 2018. This is a full 12 month period during which the dentist from Lochboisdale has been based in Liniolate.

For Lochboisdale:

Period 1	CoT completed: 584	Total registrations at start: 1363 Total registrations by end: 1396
Period 2	CoT completed: 635	Total registrations at start: 1397 Total registrations by end: 1413

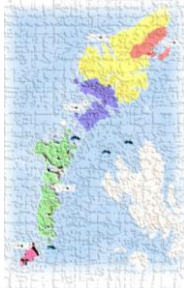
This shows that the dentist is continuing to increase the patient list (up 3.6% between June 2016 and now). The number of CoT is also up by 8.7%. This would suggest that no 'falloff' in patients has occurred.

For Lochmaddy:

Period 1	CoT completed: 484	Total registrations at start: 1098 Total registrations by end: 1114
Period 2	CoT completed: 645	Total registrations at start: 1138 Total registrations by end: 1203

For Liniolate:

Period 1	CoT completed: 598	Total registrations at start: 261 Total registrations by end: 592
Period 2	CoT completed: 706	Total registrations at start: 770 Total registrations by end: 947



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For all clinics combined:

Period 1	CoT completed: 1713	Total registrations at start: 3501 Total registrations by end: 3102
Period 2	CoT completed: 1896	Total registrations at start: 3305 Total registrations by end: 3563

Commentary:

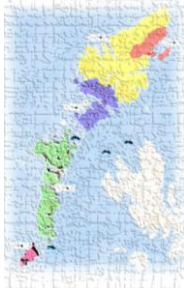
The move from Lochboisdale to Liniclate did not see any reduction in activity from the dentist involved. Instead, a steady growth in the registration list is evident, and a noticeable increase in the courses of treatment completed.

Neither has there been a substitution of patients from the other dentist based in Liniclate, who has also shown an increase in registrations and CoTs completed. Looking at the service overall, we see a 10.7% increase in the number of CoTs.

In terms of registration, there was a decline in total registrations at the end of the summer in 2016; this followed the retirement of a dentist based in Liniclate. Registrations have now more than recovered to the level of early 2016 when four dentists were working in Uist.

**Colin Robertson,
Director of Dental Services**





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