

Integration Joint Board Strategic Risk Register_June 2016

Risk Code	Risk Owner	Strategic Risk Event	Previous	Current	Target
			Risk Rating		
IJBSR1	Chief Officer, Health and Social Care	The implementation of the strategic plan does not result in improved outcomes for service users	12	12	6
IJBSR2	Chief Officer, Health and Social Care	Organisational, professional and cultural barriers prevent us from integrating front-line teams	12	12	6
IJBSR3	Chief Officer, Health and Social Care	Locality Planning structures do not take hold or improve connections between local professionals and communities	16	16	6
IJBSR4	Chief Officer, Health and Social Care	The increase in demand for health and social care services is greater than anticipated	16	16	6
IJBSR5	Chief Finance Officer, IJB	Unanticipated service pressures create an in-year overspend	16	16	9
IJBSR6	Chief Officer, Health and Social Care	Change management projects fail or have unintended consequences / Service redesign is not implemented	16	16	6
IJBSR7	Chief Officer, Health and Social Care	Ineffective governance arrangements are in place to provide assurance that the IJB's statutory duties are being met	3	3	3
IJBSR8	Chief Officer, Health and Social Care	Recruitment and retention challenges within the Partnership create service stress	20	20	9

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Risk Ref: IJBSR1	Risk Owner: Chief Officer				
Risk Event Strategic Priority:	The implementation of the strategic plan does not result in improved outcomes for service users				
Risk Cause	Risk Effect	Existing Controls	Existing risk assessment		Current risk rating
The cumulative impact of the key deliverables does not deliver system wide improvement —	Local and national political pressure emerges to deliver against core ambitions Services become unsustainable Increasing levels of demand	Effective monitoring Community engagement Effective programme management Multi-agency planning and delivery of care	Likelihood	Impact	12
			3	4	
			Proximity: Current		
			2	3	6
Risk treatment action:			Responsible Officer:		
Strategic commissioning methodologies are used to drive service change The strategic plan is considered an organic document which will change and develop over time Demand reduction measures are applied (e.g. sign-posting, growing community capacity) Early Warning Indicators: IJB Performance management dashboard			Head of Partnership Services Chief Officer		
Last reviewed: Dec-2019		Next review due: April 2020			

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Risk Ref: IJBSR2	Risk Owner: Chief Officer					
Risk Event Strategic Priority:	Organisational, professional and cultural barriers prevent us from integrating front-line teams					
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating	
<p>Different organisational views emerge about integrated teams Organisational risks emerge to the two statutory employers</p> <p>Professional concerns about inter-disciplinary working emerge Cultural barriers prevent effective integration</p> <p>New GP Contract Integrated Management</p>	<p>Patient experience becomes sub-optimal Full integration is not achieved and teams are disjointed Communication between professionals becomes sub-optimal Management cannot be streamlined</p>	<p>Corporate working and executive leadership Action based on HR and legal advice Effective engagement with staff and OD work undertaken across both organisations HR Forum brings together management and staff side interests</p>	Likelihood	Impact	12	
			3	4	Proximity: Current	
			Revised risk assessment		Target risk rating	
			Likelihood	Impact	6	
2	3					
<p>Risk treatment action: Joint Recruitment Policy being developed for integrated management posts (KD2) Multi-disciplinary teams will deliver holistic, well-coordinated care, which builds on the natural capacities in people's lives</p> <p>Early Warning Indicators: Implementation of Integrated Senior Management Team</p> <p>Last reviewed: Dec-2019</p>			<p>Responsible Officer: HR Directors Head of Locality Services</p> <p>Next review due: April 2020</p>			

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Risk Ref: IBSR3	Risk Owner: Chief Officer					
Risk Event	Locality Planning structures do not take hold or improve connections between local professionals and communities					
Strategic Priority:						
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating	
<ul style="list-style-type: none"> - Lack of engagement - Divergent interests emerge - Inconsistent performance - Overlap with CPP locality arrangements Review activity	The IJB becomes isolated from communities Service reforms do not command community support	<ul style="list-style-type: none"> - Community Planning Partnership focus - Senior Management attendance at LPG meetings 	Likelihood	Impact	16	
			4	4		Proximity: Current Risk treatment category: Realise the opportunity
			Revised risk assessment			Target risk rating
			Likelihood	Impact	6	
			2	3		
Risk treatment action: <ul style="list-style-type: none"> - (KD1) We will put in place locality planning arrangements to support more responsive local needs - (KD10) We will support our general practices to collaborate, develop multi-professional teams and influence local service arrangements - (KD13) We will work with communities and the third sector to support community ventures which tackle social isolation, including, where appropriate, supporting community transport - (KD22) We will establish a health and social care hub in every locality area, which will deliver co-located integrated services 			Responsible Officer: <ul style="list-style-type: none"> Head of Locality Services Associate Medical Director Head of Partnership Services Chief Officer Chief Officer 			
Early Warning Indicators:	Poor attendance; discord					
Last reviewed:	Sep-2019		Next review due: Dec 2019			

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Risk Ref: IJBSR4		Risk Owner: Chief Officer					
Risk Event Strategic Priority:		The increase in demand for health and social care services is greater than anticipated					
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment Likelihood Impact		Current risk rating		
<ul style="list-style-type: none"> - Ageing population - Increase in complex long-term conditions - Increasing levels of frailty - Challenging financial climate - Depopulation - Rise in numbers of people living alone 	<ul style="list-style-type: none"> Deterioration in service user outcomes IJB budget pressurised Political challenges 	<ul style="list-style-type: none"> Monitoring Projection 	4	4	16		
			Proximity:		Current		
			Revised risk assessment Likelihood Impact		Target risk rating		
			2	3	6		
Risk treatment action:		Responsible Officer:					
<ul style="list-style-type: none"> - Long term financial planning and demand assessment - Redesign services to meet the changing needs of our communities 		<ul style="list-style-type: none"> Head of Partnership Services 					
<ul style="list-style-type: none"> - Long term financial planning and demand assessment - Redesign services to meet the changing needs of our communities 		<ul style="list-style-type: none"> Chief Officer 					
Early Warning Indicators:	Age of population structures						

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Risk Ref: IJBSR5		Risk Owner:			
Risk Event Strategic Priority:		Unanticipated service pressures create an in-year overspend			
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating
			Likelihood	Impact	
			4	4	16
			Proximity:		Current
			Revised risk assessment		Target risk rating
Likelihood	Impact				
3	3	9			
Risk treatment action:		Responsible Officer:		Chief Finance Officer	
<ul style="list-style-type: none"> - Workforce planning (cutting sickness absence, deleting vacant posts, combining management roles) - Identify efficiencies that can be delivered by integrating services - Identify efficiencies that can delivered through service redesign and strategic commissioning (reduce high-cost care packages, long-stay mainland placements, centralise some ancillary services) - Identify savings as a result of service choices being made (i.e. if under-used or delivered equitably across all localities) 					
Early Warning Indicators:		Monthly monitoring			
Last reviewed:		Dec-2019		Next review due: April 2020	

Integration Joint Board Strategic Risk Register_June 2016

Risk Ref: IJBSR6		Risk Owner:				
Risk Event Strategic Priority:		Change management projects fail or have unintended consequences / Service Redesign not implemented				
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating	
			Likelihood	Impact		
<ul style="list-style-type: none"> - Lack of capacity - Lack of clear direction - Scope creep - Cultural conflicts - Barriers to change - Unclear targets/timescales - Unintended consequences not considered in advance - Lack of coordination 	<ul style="list-style-type: none"> - Do not achieve the Strategic Priorities - Do not achieve reform - Services becomes unsustainable 	<ul style="list-style-type: none"> - Effective change management oversight at corporate and departmental level 	4	4	16	
			Proximity:		Current	
			Risk treatment category:			
			Revised risk assessment		Target risk rating	
			Likelihood	Impact		
			2	3	6	
Risk treatment action: <ul style="list-style-type: none"> - Effective comprehensive change management projects - Contingency fund available for projects - Project management system 			Responsible Officer: Chief Officer			
Early Warning Indicators:		IJB reports				
Last reviewed:		Dec-2019		Next review due: April 2020		

Integration Joint Board Strategic Risk Register_June 2016

Risk Ref: IJBSR7	Risk Owner:				
Risk Event	Ineffective governance arrangements are in place to provide assurance that the IJB's statutory duties are being met				
Strategic Priority:					
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating
IJB work not sufficiently well aligned with council or health board Clinical and care governance committees not effective Statutory requirements are not being met IJB Meetings are poorly attended	Capital development opportunities missed	- Audit sub-committee - Joint Meetings - Seminars Review of integration scheme	Likelihood	Impact	3
	Negative external scrutiny		Proximity:		Current
	Patient and service user safety issues emerge		Revised risk assessment		Target risk rating
			Likelihood	Impact	3
			1	3	3
Risk treatment action:			Responsible Officer:		
Internal Audit			Chief Auditor		
External Audit			Audit Scotland		
Early Warning Indicators:					
Last reviewed:		Dec-2019	Next review due: April 2020		

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Risk Ref: IBSR8		Risk Owner:			
Risk Event Strategic Priority:		Recruitment and retention challenges within the Partnership create service stress			
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment		Current risk rating
			Likelihood	Impact	
			5	4	20
			Proximity: Risk treatment category:		Current Realise the opportunity
		Revised risk assessment		Target risk rating	
		Likelihood	Impact		
		3	3	9	
<p>Risk treatment action:</p> <ul style="list-style-type: none"> - (KD23) We will develop and implement a 3 year workforce plan, based on labour intelligence, which will consider how best our partnership can compete within the local, national and international labour market and grow a workforce from within our communities through the provision of educational opportunities - (KD24) We will work with our parent bodies to keep people healthy at work & support them through periods of transition from one model of care to another - (KD25) We will work with our parent bodies to increase the proportion of our staff whose contract of employment provides guaranteed hours & predictable patterns of work <p>Early Warning Indicators:</p>					<p>Responsible Officer: Chief Officer HR Directors</p>
Last reviewed:		Dec-2019	Next review due: April 2020		

Integration Joint Board Strategic Risk Register_June 2016

Risk Ref: IJBSR9		Risk Owner:					
Risk Event Strategic Priority:		The IJB budget is insufficient to meet its statutory obligations					
Risk Cause	Risk Effect	Existing Controls	Initial risk assessment Likelihood Impact		Current risk rating		
<ul style="list-style-type: none"> - Lack of financial control - Increased demand for services - Public sector spending constraints Efficiencies not realised - Difficulty working within budget 	<ul style="list-style-type: none"> Service reform undermined Vacancy freeze Deterioration in service user outcomes IJB relationship with parent bodies becomes challenging 	<ul style="list-style-type: none"> Management Information Financial Controls 	5	4	20		
			Proximity:		Current		
			Revised risk assessment Likelihood Impact		Target risk rating		
			3	3	9		
Risk treatment action:		Responsible Officer:		Chief Finance Officer			
<ul style="list-style-type: none"> - Workforce planning (cutting sickness absence, deleting vacant posts, combining management roles) - Identify efficiencies that can be delivered by integrating services - Identify efficiencies that can delivered through service redesign and strategic commissioning (reduce high-cost care packages, long-stay mainland placements, centralise some ancillary services) - Identify savings as a result of service choices being made (i.e. if under-used or delivered equitably across all localities) 							
Early Warning Indicators:	Monthly monitoring						
Last reviewed:	Dec-2019	Next review due: April 2020					

Integration Joint Board Strategic Risk Register_June 2016

Risk Ref: IJBSR10		Risk Owner: Chief Officer			
Risk Event Strategic Priority:		Clinical and care governance arrangements fail during service redesign and service transitions			
Risk Cause Insufficiently robust governance arrangements Service redesign not tested against clinical and care governance principles	Risk Effect - People's ability to exercise choice and control over the lives they lead is diminished People suffer avoidable harm or ill treatment - Increase in unplanned or emergency admission to hospital	Existing Controls - Clinical and care governance committee - Effective oversight at corporate and departmental level	Initial risk assessment		Current risk rating
			Likelihood	Impact	
			3	4	12
			Proximity: Risk treatment category:		Current Realise the opportunity
			Revised risk assessment		Target risk rating
Likelihood	Impact				
2	4	8			
Risk treatment action: Revise and strengthen clinical and care governance arrangements		Responsible Officer: Chief Officer / Medical Director			
Early Warning Indicators:	-Resources shifted from hospitals to community-based care - Measure hospital stays - No. supported via direct payment		- Level of care at home - Number of community alarms		
Last reviewed:	Dec-2019	Apr-20			

Risk Ref: IJBSR11	Risk Owner: Chief Executives CNES/NHSWI and Chief Office
Risk Event Strategic Priority:	Discontinuity in the management and leadership of the HSCP
Risk Cause Chief Officer vacancy Head of Service sickness absence Head of Service vacanacy	Risk Effect Lack of continuity, direction and accountability
Risk treatment action: Agree a pathway for the replacement of the Chief Officer; support return to work for absent colleagues	
Early Warning Indicators:	Delay in agreeing recruitment process Delay in advertising Receruitment challenges
Last reviewed:	Feb-2019

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Existing Controls	Initial risk assessment		Current risk rating
	Likelihood	Impact	
- Agree recruitment pathway to address impending vacancies - Effective oversight at corporate and departmental level	4	4	16
	Risk treatment category:		Realise the opportunity
	Revised risk assessment		Target risk rating
	Likelihood	Impact	
	2	4	8

Responsible Officer:

Chief Officer

Apr-20