CÙRAM IS SLÀINTE NAN EILEAN SIAR

WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

FREEDOM OF INFORMATION

Period From **01 April 2017 - 31 March 2018**

Ref No	Date Received	Originating Organisation	Name	Contact details	Description of request / complaint	Date Acknowledged	Lead person gathering req.	Date Sent on	Deadline for Lead	Response deadline	Date Closed	Fee notice	Issues / delays in system to meet deadline

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WESTERN ISLES HEALTH AND SOCIAL CARE PARTNERSHIP

Period From **01 April 2017 - 31 March 2018**

COMPLAINTS

Ref No	Date Received	Name	Contact details	Complaint addressed at early resolution	Description of complaint - including name of person complaint is about / location / date incident occurred…	Consent obtained from individual	Lead person handling	Date Sent on	Deadline for Lead	Response deadline	Complaint upheld	Date Closed	Actions required to mitigate